



MOUNT ST. JOSEPH
UNIVERSITY

Student Crisis Decision Tree

Signs of Distress: chronic absences | plummeting academic performance
self-isolation | poor personal hygiene | unable to control emotions or
behavior | sudden change in personality or behaviors | engaging in high risk
behavior | expresses emotional distress.

Assess: Is this is an Emergency?

- 1) Is there immediate danger of harm to self or others?
- 2) Is the student behaving in a threatening or violent manner?
- 3) Does the student seem out of touch with reality?
- 4) Does anything else about the situation seem threatening or dangerous?

YES

Bring student to Campus Police
or
Call 911
(or dial "0" from campus phone)
or
Call 988 (Suicide & Crisis Lifeline)

NO

Though not an emergency, is it urgent?

Is the student exhibiting unhealthy psychological
behavior, showing apparent impaired behavior,
or not acting as usual?

YES

Refer to Wellness Center
Call: 513-244-4949
Afterhours/Weekends
Call: Uwill Crisis # 833.646.1526

NO

Do I have a relationship with the student?

NO

Consult a Campus Resource

Wellness Center	513-244-4949
Residence Life Director	513-244-4465
Campus Police	513-244-4200
Anonymous Reporting	513-244-TIPS
Title IX Coordinator	513-244-4393
Vice Provost	513-244-4614
Center for Mission & Belonging	513-244-4866

YES

Speak Directly with the Student

- 1) Schedule a 1-1 meeting.
- 2) Let someone else know of the meeting so they can be available if necessary.
- 3) Tell student what you've noticed about their behavior that has caused your concern.
- 4) Ask open-ended questions; avoid "Why" questions.
- 5) Listen to student's response.
- 6) Deal directly with issues without judgment.
- 7) Restate what you have heard.
- 8) Submit a Lions Alert.