



MOUNT ST. JOSEPH UNIVERSITY

### Student Crisis Decision Tree

Signs of Distress: chronic absences | plummeting academic performance self-isolation | poor personal hygiene | unable to control emotions or behavior | sudden change in personality or behaviors| engaging in high risk behavior| expresses emotional distress.

#### Assess: Is this is an Emergency?

- 1) Is there immediate danger of harm to self or others?
- 2) Is the student behaving in a threatening or violent manner?
- 3) Does the student seem out of touch with reality?
- 4) Does anything else about the situation seem threatening or dangerous?

YES

NO

**Bring student to Campus Police**  
or  
**Call 911**  
(or dial "0" from campus phone)  
or  
**Call 833.646.1526 (Uwill Crisis #)**

**Though not an emergency, is it urgent?**  
Is the student exhibiting unhealthy psychological behavior, showing apparent impaired behavior, or not acting as usual?

YES

NO

**Refer to Wellness Center**  
Call: 513-244-4949  
**Afterhours/Weekends**  
Call: Uwill Crisis # 833.646.1526  
Follow-up by submitting a Lions Alert

**Do I have a relationship with the student?**

NO

YES

#### Consult a Campus Resource

Wellness Center	513-244-4949
Residence Life Director	513-244-4465
Campus Police	513-244-4200
Anonymous Reporting	513-244-TIPS
Title IX Coordinator	513-244-4393
EO Officer	513-244-4979
Vice Provost	513-244-4614
Center for Mission & Belonging	513-244-4866

#### Speak Directly with the Student

- 1) Schedule a 1-1 meeting.
- 2) Let someone else know of the meeting so they can be available if necessary.
- 3) Tell student what you've noticed about their behavior that has caused your concern.
- 4) Ask open-ended questions; avoid "Why" questions.
- 5) Listen to student's response without judgment and restate what you heard.
- 6) Refer student to Wellness Center.
- 7) Submit a Lions Alert.